

## Results Software Release Notes

August 2019  
Learning Center

### The Results Management System™ and Results Software™ | The Power to Improve



August 2019 Release

## Announcing our August Release

We are excited to share with you our latest work in support of Results Software. This month we launched an online learning and resource center. The online center has training videos, write ups, and other job aids to support your use of RESULTS Management System.

## Learning Center

The learning center can be found on our website: [www.massingenuity.com](http://www.massingenuity.com) under the menu option **Learning**.

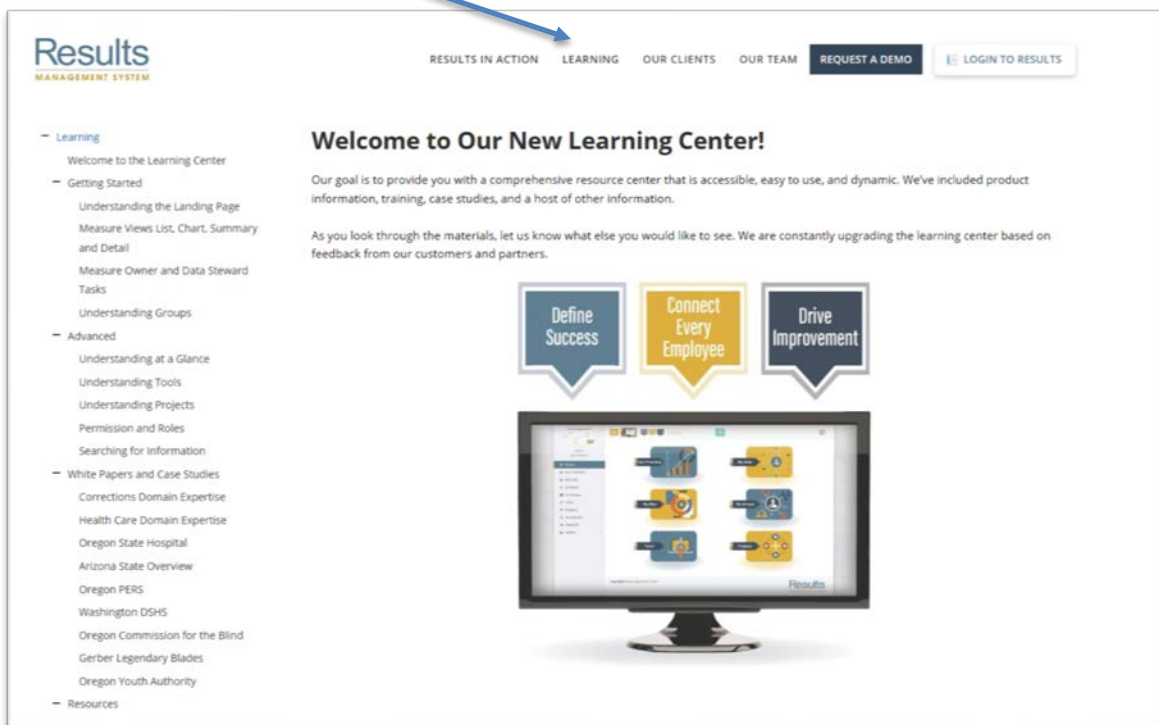


Figure 1: Click on the Learning menu to launch the Learning Center

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## Videos

Each topic about RESULTS has three sections to help guide the learning process. They are learning objectives, training video, and a high-level summary of the key points covered in the video.

The screenshot shows the RESULTS Management System website. The left sidebar contains a navigation menu with categories like Learning, Getting Started, Advanced, White Papers and Case Studies, and Resources. The main content area is titled 'Measure Views - List, Chart, Summary, and Detail' and includes a 'Learning Objectives' section, a video player, and a 'Summary' section.

Figure 2: Click on a topic to explore and learn

## Other resources

We also have included our RESULTS glossary, FAQ, and RESULTS brochure for those that want to learn more about the overall RESULTS management system.

## Login

You can now log into RESULTS via our website.

The screenshot shows the RESULTS Management System website with the 'LOGIN TO RESULTS' button highlighted by a blue arrow.

Figure 3: Select Login to RESULTS

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## Get Help

In addition to working with your local administrator and power user, you can now submit a request for individualized support during working hours via our webform.

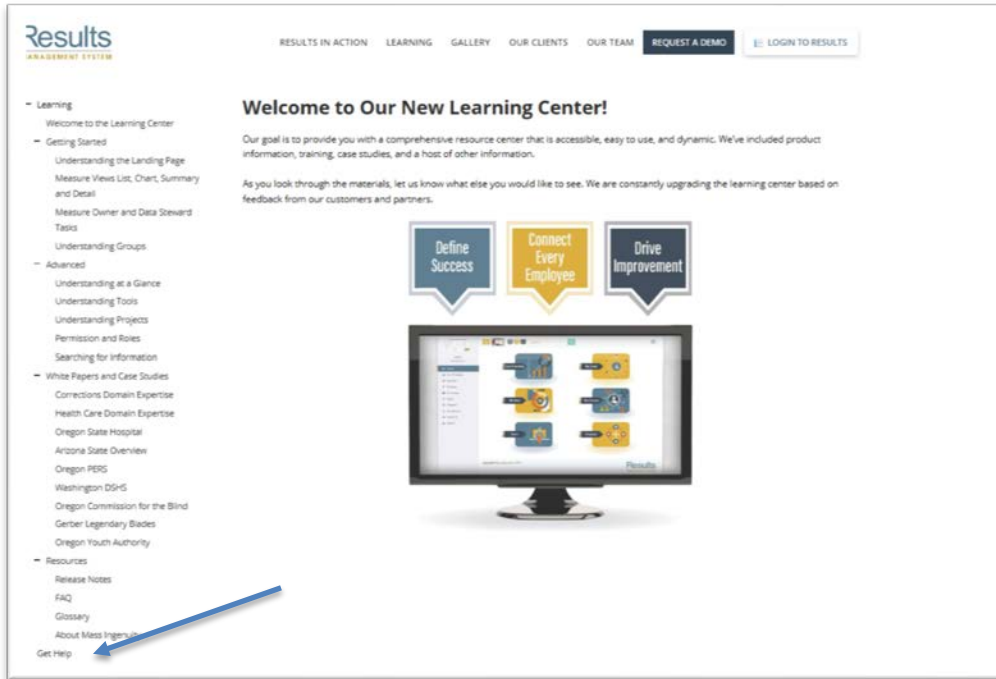


Figure 4: Click on Get Help to launch the Webform with your question

The screenshot shows the 'GET HELP' webform. The form is titled 'GET HELP' and asks the user to fill out a form to get help with Results Software. The form fields include First Name, Last Name, Organization, and Email. A large text area is provided for the issue description, and a 'SUBMIT' button is at the bottom.

Figure 5: Email your question during business hours and receive individualized support

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### **Our Ask of You**

Our ask of you remains the same as in the past. Please continue to send in your requests and questions. We plan to release new training videos each month so hearing about your top training needs helps us prioritize our future releases.

**Please reach out to Chris Barker ([cbarker@massingenuity.com](mailto:cbarker@massingenuity.com)), Results Software Product Manager with any questions or support you need.**