

Results Software™ Release Notes

April 3, 2020

Numerator/Denominator Measure Type

The Results Management System™ and Software Enterprise Performance Management



April 2020

Announcing our April Release

We are excited to share with you our latest development work in support of Results Software. This release focused on allowing users to capture the numerator and denominator on measures when needed.

Fractional Measures

Often measures often the output of two variables. The need is to display the output of these two variables while retaining the ability to drill down into the separate pieces. Results now allows you to do so. The process of the creation remains the same with a few additional steps. Within the edit measure pathway, you now have the option to define whether the value is Fractional.

The screenshot displays a configuration interface for a measure. It consists of four main sections, each with a title and two buttons:

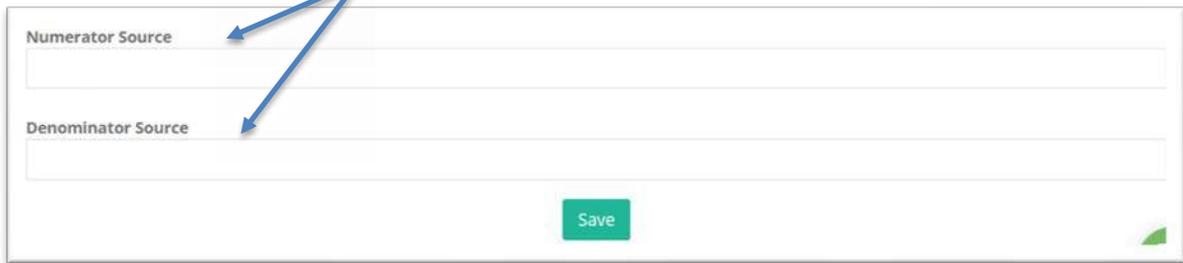
- Chart Type:** Buttons for 'Scorecard' and 'Performance'.
- Chart Style:** Buttons for 'Area' and 'Bars'.
- Is Value Fractional?:** Buttons for 'Yes' and 'No'. A blue arrow points to the 'Yes' button.
- Show Values as Percentages?:** Buttons for 'Yes' and 'No'. A blue arrow points to the 'Yes' button.

A 'Save' button is located at the bottom right of the interface.

Figure 1: Select yes under is Value Fractional. Define if you want it to plot as a percentage.

Once you select yes, you define whether the output should be plotted as a percentage. The final step is to name the numerator and the denominator.

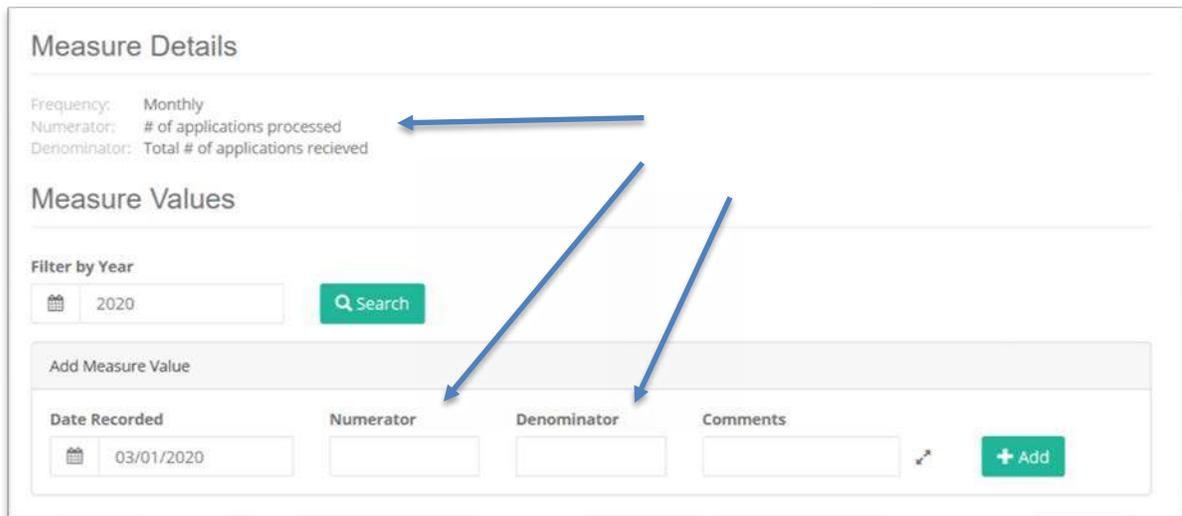
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A screenshot of a web form with two text input fields. The first field is labeled "Numerator Source" and the second is labeled "Denominator Source". Both fields are currently empty. Below the fields is a green "Save" button. Two blue arrows point from the top right towards the "Numerator Source" and "Denominator Source" labels.

Figure 2: Name the numerator and denominator.

Data entry is expanded now to capture both the numerator and denominator value in the edit value screen.



A screenshot of a web interface showing "Measure Details" and "Measure Values". Under "Measure Details", it shows "Frequency: Monthly", "Numerator: # of applications processed", and "Denominator: Total # of applications recieved". A blue arrow points to the "Numerator" label. Under "Measure Values", there is a "Filter by Year" section with a calendar icon, "2020", and a green "Search" button. Below that is an "Add Measure Value" section with a table-like structure. The table has columns for "Date Recorded", "Numerator", "Denominator", and "Comments". The "Date Recorded" field has a calendar icon and "03/01/2020". The "Numerator" and "Denominator" fields are empty. The "Comments" field is empty. A green "+ Add" button is at the bottom right. Two blue arrows point from the top right towards the "Numerator" and "Denominator" labels in the table.

Figure 3: When entering data, enter in the numerator and denominator values Results plots the ending calculation.

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When viewing the chart, you will be able to see the name of the numerator and denominator above the chart. You will also be able to drill down into those views by hovering over the bar.

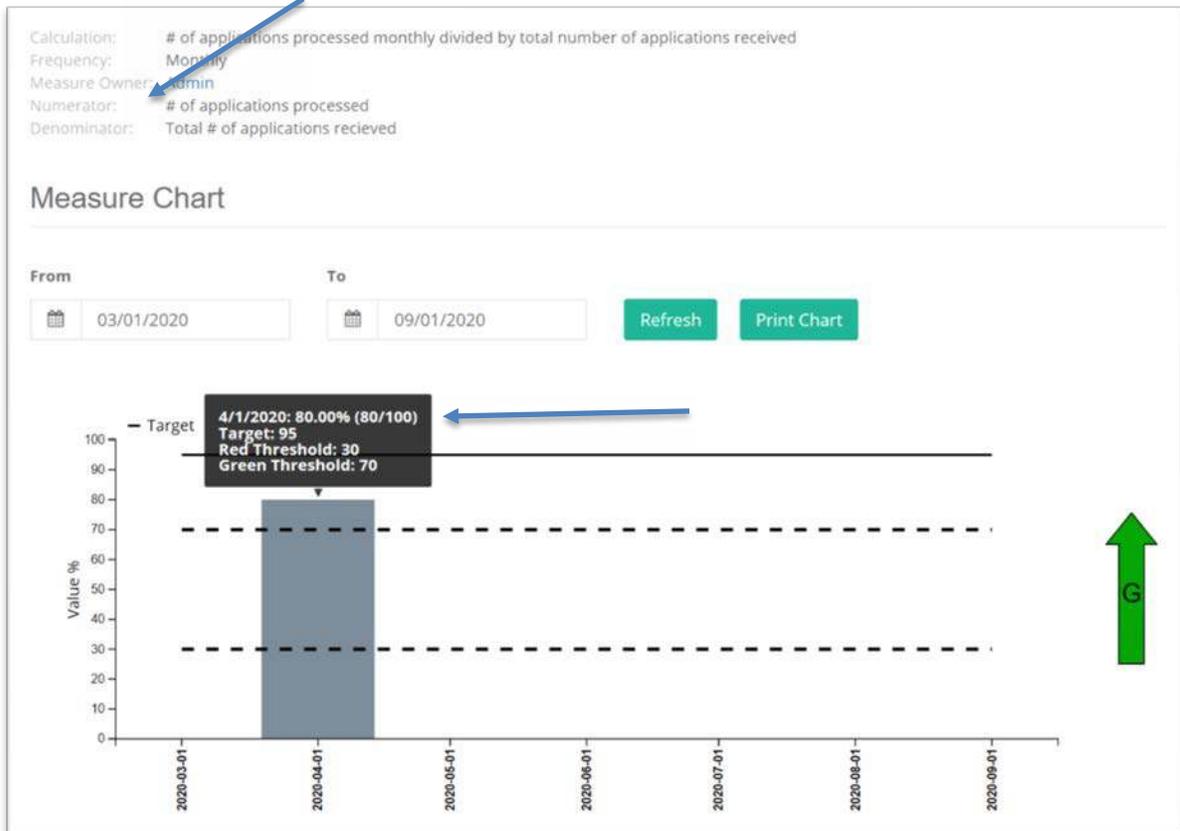


Figure 4: In chart view, the numerator and denominator will be named within the measure details. The values of each will be display when you hoover over the bar.

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Converting Current Measures

If you elect to convert a current measure to a fractional value, you will lose the current data as well as any performance path values. All fields defined will remain the same such as target and thresholds. The same holds true for removing the fractional value set up.

You will receive a notification reminding you that values will be lost. You will be asked to confirm before the change is made.

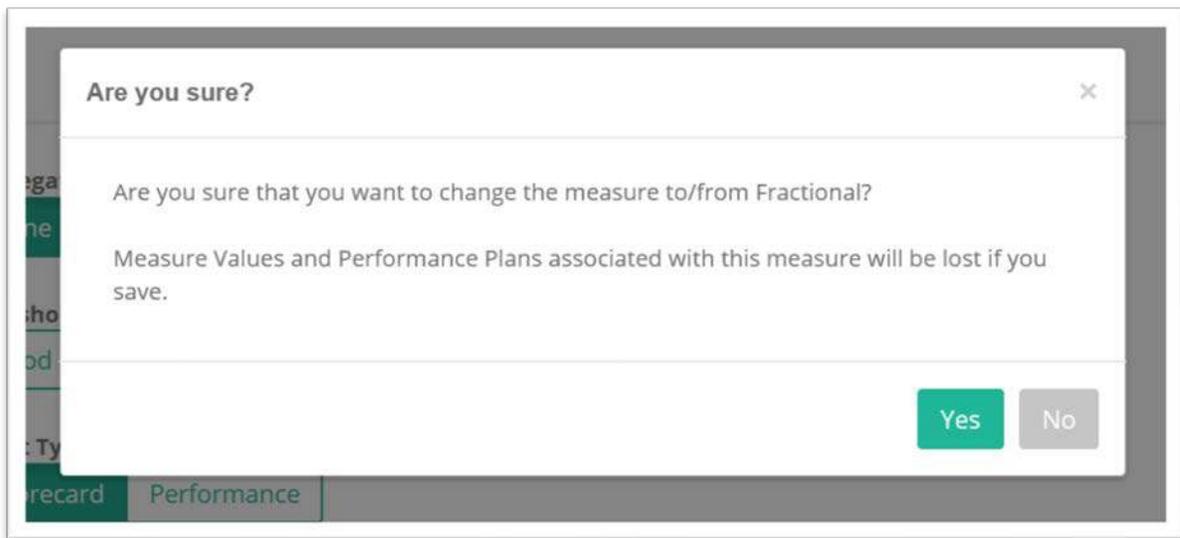


Figure 5: If you want to convert an existing measure, you will need to reset the data from the beginning. You will receive a reminder that any values and performance paths will be lost.

Getting help

If you are interested in having a webinar training on this new functionality for yourself or your power users, please reach out to **Chris Barker** (cbarker@massingenuity.com), Results Software Product Manager to schedule. Please also feel free to call Chris at 971-409-6680 with any questions you may have.